

# HPR V Reinvestment Project

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## Frequently Asked Questions (FAQs) (07/28/2006)

### Question or Issue:

Who should be contacted when the Per Diem Process is in effect and the authorizing representative is a hearing representative?

### Precedence:

Continuity of Care Procedures:

1.9 ... If the individual receiving face-to-face emergency services is a consumer of a different community services board, or is a resident of a different CSB catchment area, then, whenever feasible and appropriate, clinicians from both CSBs shall discuss and concur with the proposed emergency intervention and agree upon responsibility for any follow-up of the individual.

Project manual:

Project Flow Chart & Narrative:

A) For consumers admitted at step F, the prescreener completes the Project Admission paperwork at the time of evaluation. The consumer is provided up to 3 days of Project funding. For out-of-catchment consumers, the prescreener provides only 1 day of Project Funding and contacts the CSB of residence.

Procedure for Acute Care Per-Diem Authorization:

If no other Project bed is available, (documentation of denial is required), emergency worker will contact their respective CSB Supervisor to discuss the need for per diem authorization. If both agree that no less restrictive option exists, the Emergency Services Supervisor will contact the Project Director to request per diem funds.

### Guidance or Actions:

The Project procedures do not specifically address what should happen with out-of-catchment clients or what should occur at the time of commitment when a hearing representative is not a case management CSB staff.

In keeping with the intent of the Continuity of Care guidelines, for out-of-catchment clients, the prescreening board (or if following a TDO, the hearing board) should contact the case management board's Emergency Services Supervisor to discuss the clinical situation. The case management board's Emergency Services Supervisor then contacts the Project Director to request per diem funds.

**John Dool**

**HPR V Reinvestment Project Director**

**Distribution:**

Procedure Manual

Reinvestment Web Page (What's New)

ES Manager/Reinvestment Case Management